



Student Satisfaction Survey Report, 2020-21

The Student Satisfaction Survey (SSS) for the session 2020-21 has been conducted using official website of the college through the URL https://bbkcollege.co.in/student_satisfaction.php. Altogether 202 students of B.A., B.Sc and BCA courses have participated in the survey. The questions of the SSS are in accordance with the questionnaire provided by the NAAC.

The following are analysis of the SSS survey:

Distribution of students by courses of study

Class	Number of students	Percent
B.A.	113	55.9
B.Sc.	85	42.1
BCA	4	2.0
Total	202	100.0

Distribution of participating students by gender

Gender	Number of students	Percent
Female	95	47.0
Male	107	53.0

How much of the syllabus was covered in the class

Percentage of Coverage	Frequency	Percent
Below 30%	1	.5
30 to 54%	6	3.0
55 to 69%	34	16.8
70 to 84%	142	70.3
85 to 100%	19	9.4

How well did the teachers prepare for the classes?

Responses	Frequency	Percent
Won't teach at all	1	.5
Indifferently	1	.5
Poorly	9	4.5
Satisfactorily	165	81.7
Thoroughly	26	12.9

How well were the teachers able to communicate?



Responses	Frequency	Percent
Just satisfactorily	23	11.4
Sometimes effective	134	66.3
Always Effective	45	22.3

The teacher's approach to teaching can best be described as

Responses	Frequency	Percent
Fair	1	.5
Good	27	13.4
Very Good	139	68.8
Excellent	35	17.3

Fairness of the internal evaluation process by the teachers

Reponses	Frequency	Percent
Unfair	1	.5
Usually unfair	1	.5
Sometimes unfair	26	12.9
Usually fair	138	68.3
Always fair	36	17.8

Was your performance in assignments discussed with you?

Responses	Frequency	Percent
Rarely	4	2.0
Occasionally/ Sometimes	36	17.8
Usually	143	70.8
Every time	19	9.4

The institute takes active interest in promoting internship, student exchange, field visit opportunities for students

Responses	Frequency	Percent
Never	3	1.5
Rarely	9	4.5
Sometimes	43	21.3
Often	125	61.9
Regularly	22	10.9



Internal Quality Assurance Cell

BAOSI BANIKANTA KAKATI COLLEGE

Nagaon, Barpeta
Assam – 781311 (INDIA)

Dr. Gopal Kr. Sarma
Co-ordinator, IQAC

The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Responses	Frequency	Percent
Marginally	7	3.5
Moderately	48	23.8
Very Well	129	63.9
Significantly	18	8.9

The institution provides multiple opportunities to learn and grow

Responses	Frequency	Percent
Disagree	5	2.5
Neutral	37	18.3
Agree	136	67.3
Strongly agree	24	11.9

Teachers inform you about your expected competencies, course outcomes and programme outcomes

Responses	Frequency	Percent
Never	1	.5
Rarely	4	2.0
Occasionally/ Sometimes	28	13.9
Usually	148	73.3
Every time	21	10.4

Your mentor does a necessary follow-up with an assigned task to you

Responses	Frequency	Percent
I do not have a mentor	3	1.5
Rarely	6	3.0
Occasionally/ Sometimes	23	11.4
Usually	145	71.8
Every time	25	12.4

The teachers illustrate the concepts through examples and applications

Responses	Frequency	Percent
Rarely	7	3.5
Occasionally/ Sometimes	43	21.3
Usually	124	61.4
Every time	28	13.9



The teachers identify your strengths and encourage you with providing right level of challenges.

Responses	Frequency	Percent
Unable to	2	1.0
Slightly	6	3.0
Partially	41	20.3
Reasonably	128	63.4
Fully	25	12.4

Teachers are able to identify your weaknesses and help you to overcome them

Responses	Frequency	Percent
Never	2	1.0
Rarely	5	2.5
Occasionally/ Sometimes	42	20.8
Usually	115	56.9
Every time	38	18.8

The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

Responses	Frequency	Percent
Disagree	9	4.5
Neutral	36	17.8
Agree	132	65.3
Strongly agree	25	12.4

The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

Responses	Frequency	Percent
Not at all	2	1.0
Very little	10	5.0
Some what	39	19.3
Moderate	127	62.9
To a great extent	24	11.9

Teachers encourage you to participate in extracurricular activities

Responses	Frequency	Percent
Disagree	2	1.0
Neutral	32	15.8
Agree	132	65.3
Strongly agree	35	17.3



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Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work

Responses	Frequency	Percent
Very little	10	5.0
Some what	45	22.3
Moderate	123	60.9
To a great extent	24	11.9

What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching

Responses	Frequency	Percent
Below 29%	11	5.4
30 to 49%	23	11.4
50 to 69%	39	19.3
70 to 89%	120	59.4
Above 90%	9	4.5

The overall quality of teaching-learning process in your institute is very good

Responses	Frequency	Percent
Disagree	4	2.0
Neutral	39	19.3
Agree	135	66.8
Strongly agree	24	11.9

Suggestions/ observations by the students:

- ✓ Better classroom facilities needed
- ✓ Better toilet facilities needed
- ✓ Conduct debates, seminar and talks for the students
- ✓ Improve library system, there are no books for BCA students
- ✓ Lab should be improved
- ✓ Library books should be increased
- ✓ Library facilities should be improved.
- ✓ More Add-on courses need to be introduced
- ✓ More Audio Visual Classes should be used
- ✓ More Extra Curricular activities should be introduced



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- ✓ More faculties needed
- ✓ More field trips and exchange programmes should be organized.
- ✓ More ICT classrooms needed
- ✓ More ICT tools should be used for effective teaching-learning process.
- ✓ More library books required.
- ✓ More practical equipments
- ✓ More Toilet Facilities needed
- ✓ Need better canteen facilities
- ✓ Need better facilities in classrooms
- ✓ Need better infrastructure
- ✓ Need better sports facilities
- ✓ Need more computers
- ✓ Needs a stable internet connectivity in computer lab
- ✓ Reserve classrooms for BCA students
- ✓ The college campus should be cleaned often.
- ✓ Shortage of rooms for classes.
- ✓ Requirement of bike stands.
- ✓ Need of drinking water source in each department.
- ✓ Boundary wall requires in the college.
- ✓ Use better graphics and visual media to engage student.
- ✓ We strongly want Digital class Room and Need more teachers in every Department

(Dr. Pradip Das)

Principal
Baosi Banikanta Kakati College
Nagaon (Barpeta)

(Dr. Gopal Kr. Sarma)

Coordinator
Internal Quality Assurance Cell
Baosi Banikanta Kakati College
Nagaon, Barpeta (Assam)